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EUP Virtual Online Collaborative “Frequently Asked Questions “– Update: 9/23/20

*If I have questions concerning an assignment or if I am having trouble with understanding the content in my online class, who do I contact?

Answer – Students should direct all questions about assignments, missing assignments, late work, content, etc to their online teacher’s.

*If the power adapter on the computer the school issued me is not charging, who do I contact?

Answer – email Mr. Fettig – gfettig@eupschools.org and he can coordinate helping you.

*Once a student has completed a class, do they still need to login to that class each day?

Answer – With the information we have right now, no. Once the student has completed the class, they can login and work on their other classes they have not completed.

*Can students work ahead?

Answer – Yes if the teacher has assigned modules and course work to work ahead, then they are allowed to work ahead. The online teachers would control the pacing and the content of the class, so if students can see work, they can complete the work.

*How can parents access student progress and grades in the class?

Answer – Refer to the information in the “EUP Virtual Online Collaborative Information Center” that lists information of how parents can create an account to follow their child.